

CHAIN of RESPONSIBILITY COMMITMENT STATEMENT

Company Name:	Carter Heavy Haulage & Transport Pty Ltd (CHHT)
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Consignors / Consignees

As a Consignor / Consignee, Carter Heavy Haulage & Transport Pty Ltd commit to the following principles:

In general, we will:

- Not make arrangements that encourage or reward non-compliance with chain of responsibility laws
- Ensure all information provided to the transport operator is accurate
- Have a communication system with the transport operator to advise of arrival times or delays
- Incorporate compliance assurance conditions in contracts with transport operators
- Request information about transport operator systems and controls to ensure compliance with chain of responsibility
- Ensure all relevant parties are trained in chain of responsibility and understand their responsibilities
- Implement procedures to monitor and address any non-conformance issues
- Report non-conformances to the appropriate chain of responsibility person

For load restraint we will:

- Not put pressure on loaders, transport operators or drivers to drive with an improperly restrained load
- Not dispatch inadequately restrained loads
- Adopt appropriate WHS and Risk Management systems to unload inadequately restrained loads that I receive before allowing the vehicle to leave the location
- Ensure the transport operator is given correct and appropriate information for them to supply suitable vehicles and adequate equipment for loading, load restraint and transport and unloading
- Ensure that stacking and restraint forces will not damage or break the product or products packaging

For mass and dimension, we will:

- Not put pressure on loaders, transport operators or drivers to overload a vehicle or drive an overloaded vehicle
- Not dispatch overloaded trailers or containers
- Adopt appropriate WHS and Risk Management systems to manage overloaded trailers and containers that I receive before allowing the vehicle to leave the location
- Ensure booked or ordered loads do not exceed maximum legal weight limits
- Ensure mass and dimension information provided to the operator is correct
- Ensure the transport operator is legally permitted and registered to undertake the job they are contracted to complete

For Fatigue we will:

- Ensure orders are placed in a timely manner to allow for dispatch to meet delivery requirements

- Ensure the timeslot for dispatch or receipt, factors in appropriate time for all aspects of the job to be completed within the fatigue hours including required work periods, rest breaks and potential delays
- Ensure the delivery request does not require the driver to exceed driving/ working hours and/or forego minimum rest periods
- Put contingency plans in place for if/when the agreed timeslot is not met to ensure delays do not breach chain of responsibility legislation

For speed we will:

- Not put pressure on the driver to exceed the speed limit
- Ensure appropriate time is allowed for the job to be completed without requiring the driver to speed
- Put contingency plans in place to deal with scheduling issues and problems with meeting deadlines
- Ensure contracts with transport operators include speed compliance and monitoring

Transport Operators

As a transport operator, CHHT commit to the following operating principles:

In general, we will:

- Not make arrangements that encourage or reward non-compliance with chain of responsibility laws
- Adopt a risk management approach throughout the workplace and the logistics service
- Implement policies, procedures and practices to support chain of responsibility requirements
- Incorporate compliance assurance conditions in contracts with consignees / consignors
- Put a communication system in place to enable drivers to report delays or other problems
- Ensure all relevant parties are trained in chain of responsibility and understand their responsibilities
- Ensure a suitable, registered, insured and well-maintained vehicle, having passed its daily inspection, is supplied
- Implement procedures to monitor and address any non-conformance issues
- Report non-conformances to the appropriate chain of responsibility person

For load restraint we will:

- Provide sufficient, appropriate and well-maintained load restraint equipment
- Provide drivers and loaders with sufficient training to use load restraint equipment correctly

For mass and dimension, we will:


- Ensure drivers have accurate documents of the tare weight (or empty weight) of the combination
- Supply legally permitted and registered vehicles that meet the legal dimension requirements
- Provide proof of accreditation if operating under Higher Mass Limits
- Ensure vehicles do not exceed legal mass limits
- Ensure drivers are legally registered and permitted to undertake the job they are contracted to complete
- Ensure load plans for vehicle combinations do not exceed maximum weight limits and if load planning by pallet space, that legal axle limits are not exceeded

For fatigue, we will:

- Ensure drivers are fit for work and have satisfied prior testing requirements
- Provide proof of accreditation if operating under Basic Fatigue Management (BFM) or Advanced Fatigue Management (AFM)
- Ensure driver rosters and schedules do not require drivers to exceed working hours laws
- Confirm the destination time slot can be met within the legal driving hours and speed limits, allowing for required work periods, rest breaks and potential delays, before committing to the destination time slot
- Provide timely notification to the receiving/dispatching site if a timeslot cannot be made due to delays
- Ensure drivers are able to take their required rest breaks
- Ensure drivers adhere to contingency procedures when responding to unexpected circumstances or delays like road works
- Keep records of driver activities, including driving, work and rest times

For speed we will:

- Ensure driver rosters and delivery schedules do not require drivers to exceed the speed limit
- Ensure delivery times do not put pressure on drivers to exceed the speed limit
- Put contingency plans in place to deal with scheduling issues and problems with meeting deadlines
- Ensure drivers use safe driving behaviours
- Install and maintain functioning vehicle speed limiters

Sign Off			
I, the undersigned as an authorised representative of the stated company, commit to the Chain of Responsibility principles provided in this document			
Name	Joshua Carter	Position Title	Managing Director
Company Name	Carter Heavy Haulage and Transport Pty Ltd		
Signature		Date	06/02/2020