

Carter

HEAVY HAULAGE & TRANSPORT



HIGHLY AWARDED COMPANY | PROVEN PERFORMANCE | SERVICE EXCELLENCE



CAPABILITY STATEMENT

2024





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OVERVIEW

Carter Heavy Haulage & Transport is a dynamic and specialised company that has established itself as an industry leader. Founded on principles of reliability, efficiency, and professionalism, the company has grown significantly since husband-and-wife team Leonnie and Josh Carter created it in 2013.

Dynamic and specialised, Carter is now proudly one of the leading providers of logistics services in the Hunter region.

At the core of Carter Heavy Haulage & Transport’s operations is a commitment to provide bespoke solutions to carry oversized and/or over-mass cargo. Our company’s fleet has a range of state-of-the-art vehicles and equipment capable of managing a diverse array of road-transport requirements. This includes tilt trays, low loaders, drop decks, flat tops, extendable trailers, and B-double and road-train configurations. We also offer bitumen transportation.

Whatever the freight requirements, we ensure a safe and secure transport solution.

Safety is paramount to us, and we adhere

to strict protocols and industry standards. Our team of experienced professionals are trained to manage complex logistics challenges and execute every project with the utmost precision and care.

Carter Heavy Haulage & Transport prides itself on its ability to meet the unique needs of each client. Our tailored services include route planning, obtaining necessary permits, and providing escort vehicles for oversized loads. This comprehensive approach ensures a seamless and efficient transport experience.

We offer transport solutions for many industry sectors including construction, mining, earthmoving, energy, and infrastructure. This versatility reflects our capacity to manage projects of varying scales and complexities.

Carter Heavy Haulage & Transport is proud of our history and contribution to the trucking industry. A commitment to safety, quality service, and customer satisfaction is our distinguishing feature. We are a dependable partner for all heavy haulage and transport needs.





MISSION & VALUES

“Carter Heavy Haulage & Transport aims to provide exceptional and reliable logistics solutions. We are dedicated to ensuring the safe, timely, and efficient delivery of goods. To achieve this, we leverage our expertise and state-of-the-art fleet to meet the unique needs of each client. Our commitment to excellence drives us to continually innovate and improve our services, fostering strong relationships built on trust and performance.”

VISION STATEMENT

“Our vision is to be the leading provider of heavy haulage and transport services, nationally recognised for our unparalleled standards in safety, efficiency, and customer satisfaction. We aim to set industry benchmarks as we continuously evolve with technological advancements and sustainable practices. Our goal is to expand our reach, offering a comprehensive suite of logistics solutions, while maintaining our commitment to community, environment, and ethical business practices.”

VALUES:

1. **Safety first:** prioritising our staff, customers, and the communities we serve.
2. **Integrity:** conducting business with honesty and transparency, building trust with our clients and partners.
3. **Excellence:** striving for the highest standards in service delivery and customer experience.
4. **Innovation:** embracing new technologies and methods to enhance efficiency and effectiveness.
5. **Sustainability:** committing to environmentally responsible practices in all aspects of our operations.
6. **Teamwork:** fostering a collaborative and supportive environment, where every employee is valued and empowered.
7. **Community involvement:** actively engaging to support initiatives and programs.

Carter Heavy Haulage & Transport designed these statements and live these values to emphasise safety, reliability, and a forward-looking approach.





TEAM STRUCTURE

MANAGING DIRECTOR

Josh Carter is a highly experienced and dynamic professional with extensive expertise in the logistics and transport industry. He possesses strong leadership skills, enabling him to efficiently manage a team of logistics drivers and administrative staff.

COMPANY SECRETARY

Leonnie Carter is a pivotal figure in the administrative framework of the organisation. She possesses a robust understanding of corporate law, industry authorities, compliance, and financial management. Her role is crucial in ensuring the company adheres to legal and statutory requirements while also fulfilling its strategic objectives.

ADMINISTRATION SUPPORT

Our Administration Support team of professionals are crucial in the smooth functioning of our office operations. They are responsible for a wide range of administrative tasks that support the daily activities of the company. Their contribution is essential in ensuring administrative processes run smoothly, supporting the overall efficiency and effectiveness of our operation.

ADMINISTRATION ALLOCATOR

Simone Elder is a critical member of the administration team, primarily responsible for the efficient allocation and scheduling of all transport requirements. She uses scheduling software and systems to track vehicle availability, maintenance schedules, and driver rosters.

MECHANICS / OPERATIONS / DRIVERS

Our heavy haulage drivers, diesel mechanics, and operations staff are specialised professionals in the industry responsible for operating heavy vehicles and transporting oversized and heavy loads. They provide excellent driving skills

but also a deep understanding of vehicle maintenance, load restraint, route planning, and proficiency in assessing the weight and dimensions of equipment to ensure safe and compliant transport.





SERVICES

Carter Heavy Haulage & Transport is a specialised road logistics company. We provide a variety of services centred around transporting heavy machinery and oversized and/or over-mass loads. We predominantly service the mining, construction,

earthmoving, rail, asphalt, and import and export industries. Our fleet and professional team cater to all tasks and provide end-to-end solutions that ensure hassle-free results every time.

We categorise our services as follows.

HEAVY HAULAGE

We focus on transporting oversized and/or over-mass equipment. We use our own specialised equipment such as multi-axle trailers, drop decks, flattops, and extendable trailers to accommodate large and complex loads. Careful route planning is essential for smooth transport, and local or national authorities often require special permits. We take care of it all.

GENERAL FREIGHT

Versatility, efficiency, and commitment to customer satisfaction characterise our general freight transport, and we provide a vital service for businesses requiring standard transportation solutions.

PILOT VEHICLES

Our company pilot vehicles escort oversized loads. These vehicles guide the haulage vehicles, manage traffic, and ensure compliance with road safety regulations.

LOGISTICS AND PROJECT MANAGEMENT

Transporting heavy oversized or over-mass loads often requires detailed planning and coordination. We provide logistics and project management services to ensure efficient and timely delivery. This includes route planning, obtaining necessary permits, and coordinating with various stakeholders.

CUSTOM SOLUTIONS

Recognising that each transportation project can have unique challenges, Carter Heavy Haulage & Transport prides itself on offering tailored solutions to the specific needs of clients.

Carter Heavy Haulage & Transport is known for its commitment to safety, reliability, and compliance with regulations, making us a trusted partner in the road logistics industry.



CATEGORIES



RAIL

Our professional team have the expertise to transport essential rail maintenance equipment and heavy machinery to

diverse locations. We use a diverse range of equipment to meet your site-specific requirements.

CONSTRUCTION

We specialise in transporting essential construction equipment and infrastructure materials from depot to site. No matter the

size or complexity of the load, our team is equipped and ready to manage it, ensuring your project proceeds without any delays.

MINING

Navigating the challenges of transporting industrial mining equipment requires more than just strength – it demands expertise and precision. We tailor our services to meet these unique demands, offering safe, professional, and efficient transport solutions for all types of mining machinery.

We understand the importance of reducing the potential delays and downtime and ensure every piece of equipment is moved within a designated timeframe. With our deep industry knowledge and commitment to safety, we are a trusted partner for all your mining equipment transport needs.

ASPHALT

The safe and timely transport of asphalt and profiling equipment is crucial to road construction and civil projects. We specialise in the rapid and secure transportation of essential asphalt equipment, ensuring they reach your worksites without delays. Trust

our expertise to deliver urgent and non-urgent asphalt industry equipment on time, every time. With our dedicated services, we help prevent project intervals, enabling you to maintain your construction schedules and meet your project timelines.



EARTHMOVING

Transporting large and heavy machinery such as excavators, bulldozers, and tractors requires not just skill but also specialised handling procedures. We provide premium transport services for all forms of heavy earthmoving and agricultural equipment. Our approach combines professionalism,

safety, and reliability, ensuring the efficient delivery of your vital machinery. Whether it's for a short haul or a long journey, our team is equipped to manage every aspect of earthmoving equipment transport, guaranteeing your project stays on track and moves forward smoothly.

GLOBAL IMPORT, EXPORT & SHIP DISCHARGE

Navigating the complexities of international trade presents many difficulties. Our services extend to proficiently overseeing import, export, and ship discharge and providing a gateway for road transport from designated port to desired location. We excel in managing the logistics of moving goods across borders and offloading cargo from ships, ensuring a seamless transition

from sea to land. Our experienced team understands the difficulties of customs, regulations, and the careful coordination required for these types of transports. Whether it's bulk goods or specialised equipment, we provide dependable, efficient, and timely transport solutions, making us an indispensable partner in your global trade endeavours.



COMPLIANCE

Carter Heavy Haulage & Transport's software and operational management and electronic monitoring systems are industry-best standard displaying excellent business practices. They have enabled us to grow from strength to strength. We introduced these systems in 2016 and they allow us to manage and meet WHS obligations, Heavy Vehicle National Law, and Chain of Responsibility (CoR) legislative and regulatory requirements.

We are expanding our technological capabilities and incorporating two key initiatives. These strategic technological expansions reflect Carter Heavy Haulage's dedication to staying at the forefront of industry advancements. They promote safety and optimise our transportation capabilities to meet the evolving demands of clients.

In 2024 we are introducing the NSW RIM Safety, Productivity & Environment Construction Transport Scheme (SPECTS). Carter Heavy Haulage is embracing RIM SPECTS to enhance safety, productivity, and environmental sustainability in our construction transport operations. This initiative will implement advanced technologies and practices aimed at improving road transport within the construction industry. Adopting SPECTS enables us to demonstrate our commitment to a safer and more efficient construction transport sector in NSW.





Also new in 2024 is the TMA Higher Mass Limits Scheme (NSW). We will embrace the scheme, which allows for increased permissible mass limits for certain types of vehicles and loads. This technology-driven approach enables us to transport heavier loads efficiently and legally, contributing to enhanced productivity and cost-effectiveness in our operations.

Together, these systems will streamline and automate various aspects of the transport operation, reducing manual work and administrative tasks. This will result in improved operational efficiency and increased productivity as employees focus on core tasks.

Carter Heavy Haulage collects real-time tracking, allowing immediate response to any issues and therefore enhancing safety. But it also ensures accurate delivery estimates and better customer service.

Our software collects and analyses data about routes, vehicle performance, fuel consumption, and other key metrics. This data-driven approach enables informed decision making to optimise routes, reduce fuel costs, improve overall logistics, and minimise unnecessary expenses.

As we grow, these operational management tools can scale accordingly, ensuring we manage increased demand without significant disruption.

Carter Heavy Haulage & Transport is staying true to sound business practices. They enhance efficiency, improve decision making, ensure compliance, and boost customer satisfaction. They also save costs, enhance safety, deliver accurate times, reduce delays, and aid better communication with customers to enhance loyalty. We stay at the forefront of technology to maintain our competitiveness and success in the transport industry.

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